

Press Release



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July 31, 2013

The Longview Assisted Living Residence at Christian Health Care Center in Wyckoff Widely Recognized as Premier Facility

The Longview Assisted Living Residence at Christian Health Care Center (CHCC) in Wyckoff has been recognized by a number of organizations as a premier residence offering excellent care and providing its residents with innovative activities and therapies. For example, Longview recently received formal notification from the New Jersey Department of Health that it has been granted the distinction of Advance Standing status for the second year in a row. Advance Standing, open to all licensed assisted-living residences and comprehensive personal-care homes in New Jersey, provides a new way to compare assisted-living facilities beyond its minimum state-licensure standards. This program is facilitated by the Health Care Association of New Jersey, in collaboration with the New Jersey Department of Health.

In addition, Longview was recently deemed a finalist for Best Assisted Living Residence by NJBIZ for its 2013 Healthcare Heroes Award for Longview's tremendous drive and dedication to providing quality healthcare throughout New Jersey. Longview also was recently notified

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by the National Research Corporation 2011-2012 Excellence in Action as having been selected for the Award for its commitment to continuous quality improvement and for making quality a priority to better serve the needs of its residents and employees.

Additionally, Longview has consistently received positive survey results from both residents and families averaging in the mid 80th percentile over the last few years, and achieving the 90th percentile in 2012. The Resident and Family Satisfaction Survey is very extensive and covers topics including nursing care, food services, housekeeping, plant operations, and attractiveness of the facility. Employee satisfaction is also consistently high among staff, evidenced by the fact that it has very low staff turnover. In fact, there was no staff turnover between January and June of this year.

Longview also continues to make news with a variety of programs and activities to enhance quality of life for its residents, such as a weekly Art Appreciation Program and a Third Annual Art Exhibit showcasing residents' works in a variety of themes and mediums. In addition, a special Mother's Day event was held this year, and resident veterans were honored on Memorial Day. In addition, staff holds both a monthly Resident Council meeting and a quarterly Family Council meeting to maintain open communications with residents and family members and to update them on current happenings at Longview. Various of the Longview care team participates in these meetings to encourage and open exchange.

Another factor that makes Longview stand out above other facilities is its non-profit status. CHCC and Longview has always maintained a mission-driven focus and not consumed by the bottom line. Since 1911, CHCC has maintained a stellar reputation in the community.

"New Jersey has the most comprehensive assisted living regulations in the nation, oftentimes looked to as a model for other states." said Denise Ratcliffe, LNHA, CHCC Executive Vice President

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and COO. “Despite the fact that New Jersey regulations are particularly strict, Longview still goes above and beyond what the state requires in terms of staff-to-resident ratio, education and training for staff, and assessment of residents to determine appropriate levels of care.”

Longview is one of the few assisted living residences that not only has a nurse available on call 24 hours a day, seven days a week, but also staffs full-time registered nurses on all three shifts, seven days a week. In addition, Longview provides more than double the number of education and training programs than are required by state regulations. And Longview staff strictly adheres to state regulations for assessing residents for assisted living eligibility, in addition to dementia care.

“CHCC is fortunate to also have Heritage Manor Nursing Home, a skilled- nursing facility, on site, so we are able to offer a number of viable options to families and determine what is the best option for their loved ones,” Ms. Ratcliffe said.

For more information about Longview, contact Pamela Rooney, CALA, CTRS, ADC, Longview Administrator, at (201) 848-4301.

CHCC provides a broad continuum of high-quality, compassionate care, offering superior mental-health, elder-care, residential living, and rehabilitation services. As a non-profit organization, we deliver care to our community based upon the Christian principles on which we were founded more than a century ago.

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