



Christian Health

2020 Annual Report



Mission

Christian Health fosters health, healing, and wellness for people of all ages in a compassionate and loving environment consistent with the Christian principles on which we were founded.

Vision

We seek to be the hands of Christ through expressions of mercy and love. We aspire to live out our ministry of healing and caring to fulfill the need for quality services offered in a Christian environment. We seek to provide an ever-widening and enriched continuum of high-quality services. We commit ourselves to the Christian principles on which we were founded, thereby enabling us to carry out God's work with integrity and compassion.

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2020 was an extraordinary year for our community and the world. COVID-19 infiltrated many communities around the globe, and no one was immune to its intensity. At Christian Health, prioritizing the safety and health of those we serve and work alongside, as well as those we love at home, never wavered but provided an opportunity to amplify all of our efforts to battle the pandemic. We are so very thankful to God for the great progress we were able to make, as a nation and especially as a Christian Health family, in our fight against the virus and into the recovery phase of COVID-19. Returning to “normal” offers hope to all of us and the ability to embrace tomorrow with cautious optimism.

With God’s blessing and guidance, Christian Health chose to battle COVID by creating an attitude of gratitude. In the early days of the pandemic, there was gratitude as we reflected on the realities we were facing, drawing on our skills, training, commitment, and safety-conscious culture to deliver our mission and vision with excellence. We embraced gratitude as our rigorous infection prevention and control resulted in many consecutive and consistent months of being COVID-19 outbreak-free among those we serve and our team members. We were humbled with gifts from community members which in turn helped to support our PPE inventory, bolstered our spirits with encouragement and hope, and enabled gratitude pay for our brave team members. We experienced gratitude for the state-wide vaccine roll-out, and gratitude as we continue to recover and come out of the pandemic. While we continue to heal from pandemic wounds and mourn those we lost in 2020, Christian Health remains thankful to be blessed as one of only a few organizations in New Jersey with such strong, positive outcomes.

Health-care heroes don’t always wear scrubs. They are also the many faces representing diverse departments across all disciplines supporting the daily operations at Christian Health.

In spite of COVID, because of COVID, 2020 was an exceptional year. We share our unprecedented year with you through this annual report.



Douglas A. Struyk, CPA, LNHA
President and CEO



Rick DeBel
Chair, Board of Trustees

An Unprecedented Year



March 4, 2020: The first presumptive COVID-19 case is identified in New Jersey. Coronavirus is invading our community. This unseen enemy is frightening, unprecedented, unpredictable. Christian Health team members have never experienced a public-health crisis on this level. We are momentarily stunned in this uncharted territory, but then immediately shift gears to protect our residents, patients, clients, consumers, volunteers, and staff.

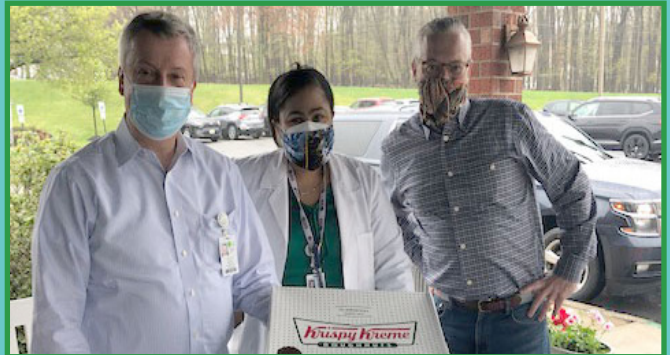
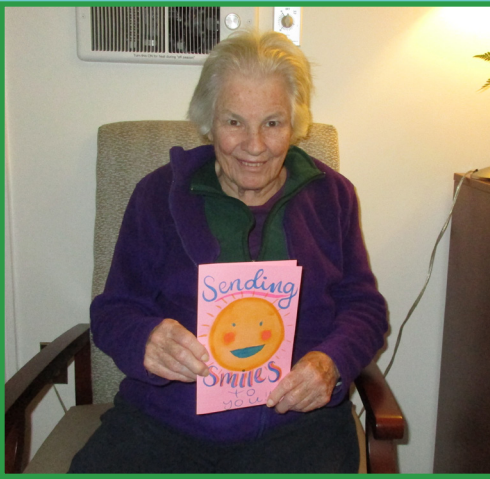
As Christian Health leaders representing every department collaborate to enhance and swiftly execute our emergency-preparedness and infection-control plan, **New Jersey – and the world – is rapidly shutting down.** Schools and child-care centers close. Religious institutions close. Courts close. Stores and restaurants shutter their doors. Professional and recreational sports cease.

Meanwhile at Christian Health, we do not falter because of the pandemic. We do not let fear guide us but, instead, draw on our commitment to the needs of those entrusted to our care and to

the camaraderie of those we are blessed to work alongside. To that end, our Incident Command, Infection Control, and Clinical Operations Review teams work nonstop.

Our efforts are enhanced through daily communication with health-care partners, member associations, the New Jersey Department of Health and other state and national agencies, and the Centers for Disease Control and Prevention. This “think tank” assists Christian Health with guiding, establishing, and heightening infection prevention and control measures and best practices. **We are strengthened through the reassurance that health-care organizations in the state, across the country, and around the world, are in the COVID-19 battle together.**

At Christian Health, inventory and urgent procurement of essential personal protective equipment (PPE) have leaders working round-the-clock, seven days a week. Clinical leaders elevate protection protocols. Information Services team members increase digital aptitude for staff, set up



dedicated phone lines, and swiftly acquire and set up equipment to enable virtual family visits.

Security and Safety staff lock down entry points, increase staffing for daily staff screenings, and quarantine mail and package deliveries. Environmental Services amplifies frequency of sanitizing and disinfecting all high-touch and common areas in all public, patient care, and staff areas including all flooring using various EPA-registered hospital-grade disinfectants. Surfaces are sanitized again and again. Even our campus roadways are disinfected. Additional hand-sanitizing stations are installed throughout our three campuses.

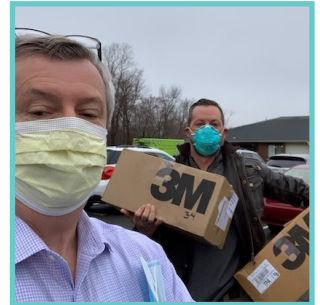
Human Resources aggressively and proactively manages staffing levels and deploy an “all hands on deck” approach to continue to deliver care needs. Employee Health nurses work closely with physician leaders to establish and deploy safety protocols and screenings to protect and monitor all employees’ health.

Visitation ceases. All external and internal in-person events, gatherings, and meetings are canceled and quickly transition to virtual, if able.

Adult day services and outpatient short-term rehab cease. Communal dining and activities are suspended, and Christian Health’s creative activities and care-team members modify all existing activities to be safe, in-room, and one-on-one, as appropriate. Cohorting is launched for key residents and patients.

Outpatient mental-health counseling and our partial-hospitalization program transition swiftly to telehealth. As the pandemic spreads, we recognize the enormity of its effect on behavioral health. Requests for help escalate as the pandemic triggers growing fear, anxiety, depression, and stress. **We understand that healing behavioral-health issues is vital because there is no health without mental health.**

Christian Health launches intensive internal and external communication with families, residents,



patients, employees, and the community to distribute accurate and transparent information about COVID-19, as well as ever-changing state and national regulations and guidelines. The pace is furious to enact these measures to protect hundreds under our care, the population that is most at-risk for this dreaded virus.

As the virus rampantly spreads the world over, we can't deny that we ourselves are frightened, but we are committed to our residents and patients.

They – and their families and friends – are relying on us to care for them. They have faith in us to be the hands of Christ at all times in all circumstances. We vow that we will not let them down.

Every day since the pandemic started, the Christian Health team – nearly 800 strong – unfalteringly delivers compassionate and safe care to seniors, many of whom may have pre-existing underlying physical or mental health conditions, memory, dementia, or mobility issues.

Unlike an acute-care hospital, where infants come into this world, and the injured and ill are repaired

and discharged back to their homes, our seniors are our family of residents spending their twilight years with us. Time gives us the opportunity to form strong bonds with them. We become their extended family, and they, ours. We celebrate momentous occasions with them – recovering from COVID-19, for instance – and deeply mourn them when they pass on to the Lord. They all forever touch our lives leaving a deep impression.

During the early months of the pandemic, we find comfort and inspiration from community supporters who continue to lift us up. Meals are donated. PPE is donated. With chalk, Girl Scouts and other groups adorn our walkways with words of encouragement and appreciation. Monetary donations and emails, cards, and letters of encouragement mean more than ever before. We feel the community standing with us.

As we learn more about the virus and adhere to safety measures, slowly, cautiously, we see a tiny bit of normalcy at Christian Health during the summer. Warm weather permits limited outdoor visits while adhering to strict protocols.

Although the initial fear eases by summer's end, we do not – and cannot - let our guard down.

We continue to engage in best practices, explore and quickly implement the latest safety measures, and as we've always done, set higher standards of excellence for ourselves. Virtual meetings, wearing PPE at all times, physically distancing for safety, daily screening upon arrival to work, and weekly testing is second-nature and vital to stave off COVID on our campuses.

At year's end, on the cusp of the vaccine rollout, we are filled with tremendous hope for a "return to normal" in the future, and we learn to embrace the optimism - the silver linings - that emerge as a result of COVID-19.

Despite everything - because of everything - we recognize that 2020 is an extraordinary year. In this time of crisis, we are all world neighbors. From New Jersey to New Zealand, our efforts to dispel coronavirus join us in a spirit of global togetherness and a shared sense of responsibility. Christian Health is united with people around the

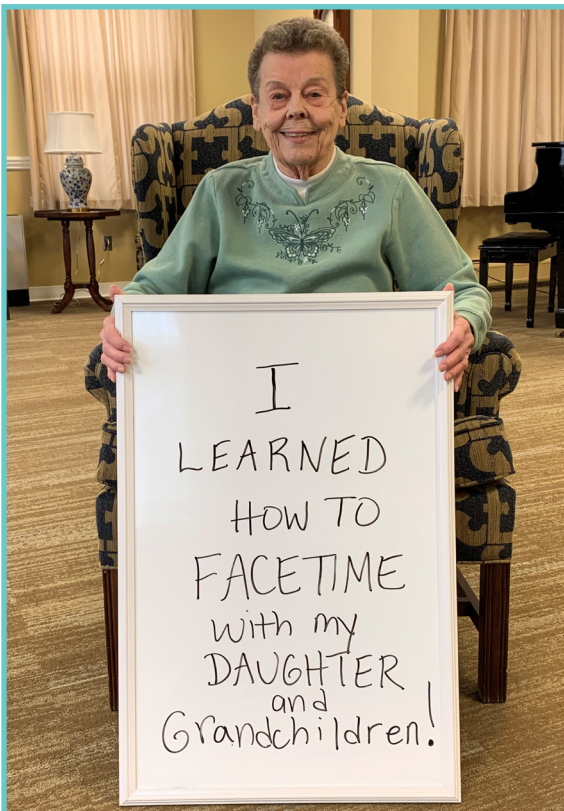
world through hope for containment of the virus and the development of the vaccine.

Our lives and daily routines are disrupted, but our creativity and collaboration witness a new spark. We learn innovative ways to communicate and to safely maneuver through our daily tasks. We even acquire new skills and knowledge.

We gain more important perspective and resilience. We realize that life can still be good. The sun continues to rise. Our relationships with our family and friends continue to flourish in different ways. Kindness and hope inspire us all.

We find comfort in stories of hope and compassion, and appreciate the positive and encouraging lessons that are emerging through this pandemic. Our appreciation of essential employees in our community escalates. We are so grateful for the ongoing messages and gestures of gratitude.

Hope truly springs eternal.



More to 2020 than COVID!

January

Heritage Manor skilled-nursing care and Southgate Special Care skilled nursing receive a 5-Star Quality Rating from the Centers for Medicare & Medicaid (CMS). CMS considers quality measures, staffing, and government health inspections when determining that a facility is “much above average” and deserving of a 5-Star Quality Rating.



February

Ramapo Ridge Behavioral Health (RRBH) earns Disease-specific Care Certification for Dementia from The Joint Commission (TJC) for a second two-year term. In 2020, RRBH is the only hospital in New Jersey and one of only two in the nation to receive this distinction.



At a press conference held at Christian Health, media, other health-care providers, and community members gather to be briefed on how Christian Health is leading the way as a health-care provider proactively taking aggressive measures to minimize exposure of the flu virus to patients, residents, clients, staff, and volunteers across its three northern New Jersey campuses.

June

Heritage Manor, Longview, Hillcrest, and Evergreen Court residents are safely reunited with their loved ones during Care-cade, a drive-by car parade on Christian Health’s Wyckoff campus. Family members express their love through signs, waves, horns, and enthusiastic vocals.



Siena Village and Summer Hill residents don Wayne Strong T-shirts in support of their town. The non-profit Wayne Helping Hands Inc. raised funds for those in need in the township through sales of the T-shirts.

August

Christian Health is the recipient of a \$99,650 grant from the Office of Homeland Security as part of its Federal Nonprofit Security Grant Program. The grant will allow Christian Health to elevate its existing safety and security platforms, and enhance resources for the organization's response to potential emergencies on their Wyckoff campus.



September

Longview receives Advanced Standing status for the ninth year in a row. The surveyor offered many compliments regarding the caliber of Longview's program, cleanliness of the residence, and quality of food services.

RRBH is reaccredited by TJC. Surveyors are very complimentary of the caring milieu throughout the hospital, and the clear dedication and caring nature of the team.



October

Christian Health enters into a lease agreement with Home Care Options (HCO), a not-for-profit provider of home-care services, which will make space available to HCO on our Siena Village campus in Wayne.



November

Patrick Duffy is named The Vista's Executive Director. Mr. Duffy brings extensive experience through previous leadership roles in New Jersey senior-life communities.

December

Hillcrest receives an excellent outcome from a New Jersey Department of Community Affairs survey.

Renovations to Southgate Special Care and RRBH begin. With New Jersey Department of Health approval, Southgate Special Care will add six beds, as well as undergo a complete renovation to the special-care compassionate skilled-nursing residence. A second-floor addition to the building will provide more office space and added common areas for RRBH.



Volunteers rise to the occasion during the pandemic

A global pandemic couldn't stop a team of dedicated individuals from offering their time and talent for the benefit of Christian Health residents, patients, clients, consumers, and staff. While state and federal guidelines and regulations prevented volunteers from entering our residences and programs, creativity and ingenuity abounded. Girl Scouts wrote encouraging messages on exterior walkways. Junior volunteers created trivia games in a Power Point format for activity directors to utilize. Adult volunteers made activity packets and created crafts-in-a-box. Musical groups presented virtual concerts for inhouse resident television stations. It wasn't normal volunteering; it was extraordinary volunteering!

“Even if you just change one life, you’ve changed the world forever.”

— Mike Satterfield

Adult Volunteers

Mohamed Abdelaal

Andy Aran

Cynthia Bach

Claire Bachner

Bruce Balkema

Carole Bechtold

Christine Becker

Shari Becker

Rebecca Beltram

Anthony Blair

Bruce Bohuny

Paige Boivin

Ann Borduin

John Borduin

Christian Boslak

Linda Brock

Matthew Burnette

Patricia Burwitz

John Carenza

Barbara Carney

Janet Carroll

Ralph Chamberlin

Susan Chandler

Patricia Christian

James Christopoulos

Al Coldon

Connor Collins

Diana Connolly

Shannon Corb

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Catherine Delicato

Kyle Demarest

Beverly Den Hollander

Sandra DeYoung, RN, EdD

Cheryl Distefano

Henry Driesse

Michael Dykhouse

Thomas G. Dykhouse

Dianne Effertz

Alex Eligur

Maryanne Elsaesser

Bill Faasse

Jo Faust

Patricia Fesen

Bob Fink

Corie Forlenza

Helena Foster

Andrea Galazzo

Adam Galluccio

Janet Garzieri

Robert Gelfond

Joe Goglia

Rev. Rod Gorter

Ian Grinsberg

Margaret Grosso

John Gunther

Marilyn Guskind

Jonathan Haar

Jean E. Hagan

Robert Hagemann

William J. Haggerty

Candy Hall

Robin Harrington-Burgess

Bobbie Hart

Vanessa Hiciano

Yosefa Hirsch

Harriet Shepard Hohman

Julie Holland

Gary Hoogerhyde

David Howard

Herman Jeffer, Esq.

Edwin Johanson

Gary Johnson

Ken Johnson

Phyllis Johnson

Dermot Joy

Nancy Kern

Cindy Kiefer

Lois Klas

Matthew Klemchalk

Donald Klingen

Marion Klingen

Wilma Kohere

Karen Koromhas

Beth Kramer

Robin Kreitner

Matthew D. Kuiken

Ann Kuipers

Brad Kutcha

Karen Kutlick

Arie Leegwater

Wayne Lemme

Trudy Lier

John Lopez

Ted Louie

Al Lowitt

Diane Macaluso

Nancy Maphis

John Marelic

Kathy Marsico

Nat Martiuk

Penny McCulloch

Janice McKenna

Linda McLoof

Beth McNaboe

Brittany McNaboe

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Ernie Miller

John Miller

Patricia Miller

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Arthur Minck

Irene Monella

David Montgomery, MD

Carol Moran

Jayati Mukherjee

Ed Nieuwenhuis Jr.

Fred Nolf

Mary Jane Nolf

Volunteer celebration takes to the street!

In lieu of an in-person appreciation luncheon to celebrate Christian Health volunteers, our dedicated team was recognized during a drive-through event with fun-themed giveaways. Team members throughout Christian Health thanked our dedicated volunteers by greeting them as they drove by to pick up a sweet treat and gift. Staff made posters with words of thanks, waved and said hello - from a safe distance.



Marissa O'Brien
 Thomas O'Meara
 Craig Ollenschleger
 Pat Pannacciulli
 Lynda Pasqueretta
 Bill Peters
 Josephine Peters
 John Plum
 Elizabeth Pope
 Harold Post
 Janice Post
 Thomas Potenza
 Corey Powers
 Muriel Prins
 Sharon Quan
 Lea Racano
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 Mark Reitsma
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 Julie Smith
 Sigrid Smith
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 MSN, RNC-OB, CPHQ
 Gordon Stanley
 Beth Staples
 Gail Sternitzke
 Dorothy Stokey
 Carmella Talvy
 Carolyn Tedesco
 Bernard Tolsma
 Nadio Turano
 Sara Tracey
 Lindsay Tulner
 Rita Ann Valvano
 Wendy Van Cleve
 Howie Van Dyk
 Judy Van Dyke
 Gail Van Valkenburgh
 Delano Vanderpool
 Lisa Vanhise
 Henrietta Verblauw
 David Visbeen

Frank Vitale
 Tom Vitulano
 Linda Vogel
 Donald Westra Jr.
 Ellsworth P. Whiteman
 Susan Winter
 Marie Wisher
 Ruth Ann Wynbeek
 Anthony Yorio
 Marjorie Zimmerman
 Joan Zwirek

Junior Volunteers

Luke Anderson
 Emma Carlin
 Joseph Costa
 Adam Dalton
 Alexander Dalton
 Emmitt Davis
 Madi Dela Gente
 Myra Dhingra
 Katelyn-Eve Finnan
 Erin Finnigan
 Brianna Gallagher
 Katherine Gallagher
 Thomas Gilbert
 Nora Ginorio
 Cara Hyman
 Natalie Jackson
 Aisha Krieger-Hussain

Emily Mainwald
 Frank Martino
 Colin McKenna
 Anika Mukherje
 Neil Mukherje
 Anushka Nair
 Melissa Nanotkar
 Isabella Napolitano
 JadyN Ninan
 Joshua Ninan
 Gannon Ogle
 John Ras
 Yanibel Salce
 Nicole Sen
 Amy Serna
 Giulia Silverstein
 Joshua Sim
 Alexandra Singer
 Taylor Techaratanaprasert
 Xavier Townes
 Alex Tsui
 Anna Marie Van Grouw
 Joshua Verdun
 Kylie Walker
 Christian Wong
 Jane Yegorova
 Sarah Yeldham
 Bridget Young
 Kimmie Zanetti

Report on Giving

The Christian Health Foundation thankfully acknowledges the following individuals, churches, corporations, small businesses, community-based organizations, foundations, estates and bequests, and matching-gift organizations for their support of Christian Health between January 1 and December 31, 2020.

To make a donation to the Christian Health Foundation, contact Sue Kelly at (201) 848-5799 or skelly@ChristianHealthNJ.org, or visit ChristianHealthNJ.org/Donate.

INDIVIDUALS

Names in **green** are 2020 Christian Health members.

Kimberli S. Abbood

Mr. and Mrs. James Abma

Raymond V. Accettura

Mr. and Mrs. Brian Acosta

Marianna A. Acri

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Katherine Carvatt

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Christian Health 2020 Annual Fund: Philanthropy in the Age of COVID-19

Support of Christian Health's Annual Fund was more critical in 2020 than ever before. Without question, we faced an unprecedented pandemic together – as a community, as a country, and around the world. The undeniable force of COVID-19 continues to challenge us. At Christian Health, we have always, and will continue, to prioritize the health, safety, and protection of all those entrusted to our care, as well as our clinical staff on the front lines and non-clinical team members who give of themselves to support our mission.

Support of our 2020 Annual Fund enabled us to mission-forward to care for and protect the most at-risk population in our community. The annual fund helped:

- expand virtual telehealth mental-health counseling for many who are experiencing fear, loneliness, anxiety, and trauma;
- elevate additional digital technology and resources to connect our patients and residents with their loved ones;
- meet the increased demand for supplies and personal protective equipment to keep our front-line health-care heroes protected and safe;
- recognize our heroic caregivers and staff for their tireless and selfless commitment to provide compassionate care for our residents, patients, clients, and consumers; and
- support our mission to deliver comprehensive and compassionate care, especially to those with dementia/Alzheimer's disease, with the most up-to-date programming in a calm and safe environment.

Gifts to our 2020 Annual Fund made a significant impact, and directly supported the most fragile and vulnerable people in our community.

To support the Christian Health Annual Fund, contact Sue Kelly at (201) 848-5799 or skelly@ChristianHealthNJ.org, or visit ChristianHealthNJ.org/Foundation.



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31st Annual Golf Classic: *They came. They played. They were safe.*

Christian Health's 31st Annual Golf Classic, held at Knoll Country Club West in Parsippany, featured a great day of golf infused with safety precautions throughout without compromising fun and fellowship. Special provisions were implemented to adhere to state safety guidelines, including cleaned golf carts equipped with plastic dividers and hand sanitizers, complimentary face masks, a "no-contact greens' flags and hole cups" procedure, optional outdoor grill lunch or packaged hot lunch delivery to your hole, and no registration lines.

Golfers commented:

- "Thank you for a wonderful Golf Classic! Considering the current pandemic, Christian Health went above and beyond to ensure safety for everyone!"
- "Christian Health's Golf Classic is always so different from others, and I was so impressed with the new elements, including safe lunch concierge service."
- "The Golf Classic is so unique, but it was even more meaningful to know that my support went to its important mission."

To support Christian Health, visit ChristianHealthNJ.org/Foundation. To be added to our event invitation list, call (201) 848-5796 or email Events@ChristianHealthNJ.org.



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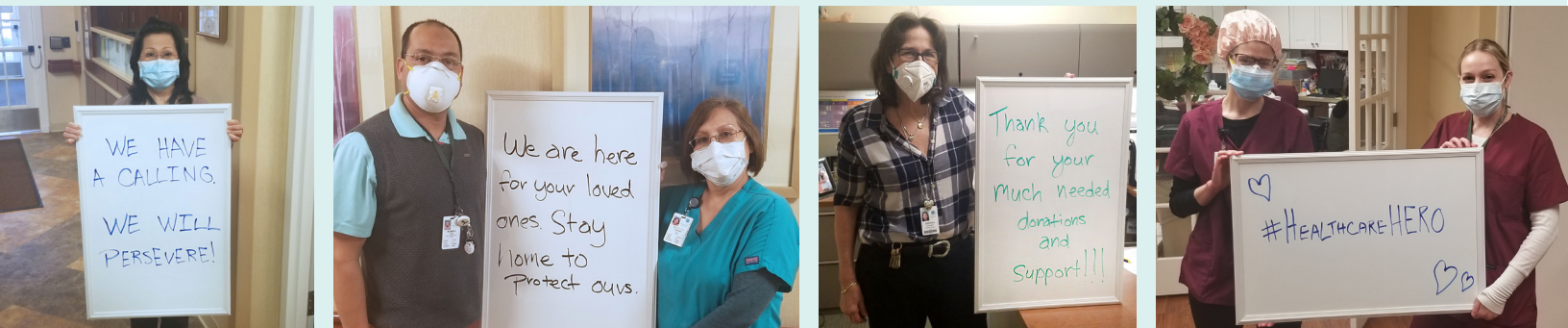
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Christian Health honors health-care heroes virtually during *A Celebration of Excellence*

Christian Health honored its 800-strong health-care heroes during its premier gala, *A Celebration of Excellence*. The virtual event included a tribute video, a special musical performance featuring Christian Health employees, an online auction, and 'gala-at-home' dine and wine dinner packages. Proceeds from the event totaled almost \$175,000 to support Christian Health's 2020 Annual Fund/Philanthropy in the Age of COVID-19. Funds raised were also dedicated to Christian Health's gratitude and recognition awards for our health-care heroes.

"The selfless dedication our health-care heroes demonstrated throughout the pandemic inspired our entire community," said Douglas A. Struyk, CPA, LNHA, Christian Health President and CEO.

To support Christian Health, visit ChristianHealthNJ.org/Foundation. To be added to our event invitation list, call (201) 848-5796 or email Events@ChristianHealthNJ.org.



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 Select Rehabilitation
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 Bernard & Dorothy Hamstra
 Charitable Foundation
 Inserra Family Foundation
 Keeley Family Trust
 The Luckow Family Foundation
 The Lester & Grace Maslow Foundation
 The McAuley Family Charitable Fund Inc.
 Aaron and Rachel Meyer Memorial
 Foundation Inc.
 My Tribute Gift Foundation Inc.
 Narula Foundation Inc.
 The George A. Ohl Jr. Trust
 Lillian P. Schenck Foundation
 Van Dalen Foundation Inc.
 Verizon Foundation
 Zimmerman Family Charitable Fund

ESTATES AND BEQUESTS

Estate of John Burhans
 June and Glen Reitmeier Estate
 Estate of Marinus Ten Hoeve
 Albert Studley Charitable Trust
 Estate of Phyllis Sweetman
 Estate of John Vandersluys

MATCHING-GIFT ORGANIZATIONS

AIG Matching Grants Program
 Charities Aid Foundation of America
 MassMutual
 Pfizer Foundation Matching Gifts
 Program
 Prudential Insurance Co.
 State Farm Companies Foundation

Giving opportunities at Christian Health

- Direct annual gifts or recurring gifts by check or credit card can be allocated to the Annual Fund or a specific program.
- Matching Gifts can double or triple your gift.
- Grateful Patient Program to express appreciation for care received at Christian Health.
- Support Christian Health's Employee Fund to recognize our staff.
- Host your own Fundraiser on behalf of Christian Health.
- Support, sponsor or attend a Christian Health Foundation-produced fundraising event.
- Become a Member or Friend through Christian Health's Membership Program.
- Tribute Gifts are in memory or in honor of a special person or occasion.
- Grants, gifts of stock, or Legacy/Planned Gifts through bequests, gift annuities or charitable trusts are also accepted.

Financial report

	2020	2019
Christian Health billed for resident, patient, client, and consumer care in our senior life, short-term rehab, and mental-health services	\$99,721,180	\$116,100,894
and received from fund-raising activities and from public/private grant requests	1,080,800	1,505,266
and also received for other services and from other sources	10,193,295*	1,764,357
for a total of:	110,995,275	119,370,517
However, since Medicaid and others pay substantially less than what we charge, and some are not able to pay for their care at all, Christian Health did not collect**	(26,981,763)	(35,033,607)
that left net revenues of	84,013,512	84,336,910
These revenues were used to pay for salaries, wages, and employee benefits;	56,071,984	58,077,822
other operating expenses, such as food, utilities, and insurance;	18,374,603	19,543,305
and interest and depreciation	7,328,897	7,977,489
In addition, we had net investment activity of	759,373	1,761,368
As a result, Christian Health received these net revenues that exceeded expenses, and will be used to renovate and expand our facilities, and make payments toward our long-term debt.	\$2,997,401	\$499,662

*In 2020, Christian Health sought and received significant funds through various relief programs offered through the United States Department of Health and Human Services (HHS), specifically under the CARES (Coronavirus Aid, Relief, and Economic Securities) Act Provider Relief Fund, and FEMA (Federal Management Agency) Disaster Relief Fund. These funds provided reimbursements for COVID-related losses in revenue resulting in a decrease in patient volume and services rendered, as well for COVID-related expenses including amplified PPE procurement, additional safety and testing equipment, and employee retention credit.

**The founding fathers of Christian Health established a facility that provided compassionate mental-health services for all individuals, regardless of ability to pay. Today, Christian Health continues this commitment based on an individual's circumstances.

- In 2020, \$893,000 of charity care was provided for patients and clients of our mental-health services and individuals in our senior-life residences.
- Additionally, Christian Health absorbed \$6,680,300 due to the unpaid cost of Medicaid, public programs, and other indigent-care programs.
- For the broader community, Christian Health participated in health fairs, presentations, and workshops; invited various organizations to utilize Christian Health meeting space; and joined efforts to improve neighborhoods' overall environments. In 2020, these activities equated to \$27,533.
- Collectively, non-billed care and services for the community totaled \$7,600,833 in 2020.

2020 Statistics | Christian Health

EMPLOYEES

Full-time	553
Part-time	142
Per-diem	77

PHYSICIANS

Active staff	9
Associate staff	42
Courtesy staff	15
Emeritus	9

COMMUNITY BENEFITS

Community benefits provided to the broader community include financial contributions to support local, state, and national organizations. Community benefits also include the costs of delivering services to other populations through health promotion and education, community health-improvement events, and community-building activities and events. It also includes the costs of traditional charity care for uninsured patients, programs such as free clinics and meal provisions (Meals on Wheels) for which a patient is not billed, and cash and in-kind donations of equipment, supplies or staff time volunteered on behalf of the community.

Communities, Services, and Hospitals

SENIOR LIFE

Heritage Manor

Number of rooms	102
Resident capacity	194
Resident days of care	54,186
New residents welcomed	149

Evergreen Court

Number of apartments	40
Resident capacity	41
Resident days	14,377
New residents welcomed	4

Southgate Special Care

Number of rooms	23
Resident capacity	44
Resident days of care	12,185
New residents welcomed	33

Siena Village of Wayne

Number of apartments	250
Resident capacity	272
Resident days	90,634
New residents welcomed	26

Longview

Number of suites	80
Resident capacity	95
Resident days of care	28,551
New residents welcomed	33

Summer Hill of Wayne

Number of apartments	164
Resident capacity	180
Resident days	58,506
New residents welcomed	24

Hillcrest

Number of studios	31
Resident capacity	39
Resident days	10,851
New residents welcomed	5

Bolger Short-term Rehab

Number of rooms	32
Patient capacity	60
Patient days of care	17,330
Admissions	777
Outpatient visits	1,330

MENTAL HEALTH

Ramapo Ridge Behavioral Health

Number of rooms	29
Patient capacity	58
Patient days of care	15,951
Admissions	774

Gracepoint Partial-hospitalization and Intensive Outpatient Program

New clients	236
Client days of care	3,439

LiveWell Counseling

Active clients	4,392
Client visits	40,757

Satisfaction surveys: How we rate among those we serve

A top priority for Christian Health is fulfilling the needs of our residents, patients, clients, consumers, and their families. Information collected through satisfaction surveys is an invaluable tool utilized to determine those needs – and if we are meeting or exceeding them. Survey data is reviewed and analyzed, and the feasibility of suggested modifications as guidance for implementing new practices and procedures is evaluated.

Surveys for Longview and Ramapo Ridge Behavioral Health were distributed and analyzed by national companies which conduct surveys in similar health-care programs. The results are computed as percentiles. Satisfaction surveys for Heritage Manor, Southgate Special Care, Evergreen Court, Hillcrest, Siena Village of Wayne, Summer Hill of Wayne, LiveWell Counseling, and Gracepoint are conducted internally by our Service Excellence/Patient-Resident Experience Department. The results are computed as a score between 0 and 100.

Due to State of New Jersey directives, Woodhaven of Wayne and Wyckoff and outpatient short-term rehab were closed in March 2020. Since adult day services remained closed and outpatient short-term rehab resumed in the fall, satisfaction surveys were not conducted.

Average scores for 2020 were as follows:

Senior Life

- Heritage Manor/Southgate Special Care: 83 out of 100
- Longview: 89th percentile
- Hillcrest: 95 points out of 100
- Evergreen Court: 94 points out of 100
- Siena Village of Wayne: 92 points out of 100
- Summer Hill of Wayne: 86 points out of 100

Mental Health

- Ramapo Ridge Behavioral Health Adult Unit: 93rd percentile
- Geriatric Unit: 100th percentile
- Gracepoint: 92 points out of 100
- LiveWell Counseling: 95 out of 100 points

Accreditations and Recognition

- Gold – Excellence in Quality Award from the American Health Care Association/National Center for Assisted Living (Heritage Manor and Longview)
- Best Nursing Homes in America from US News & World Report (Heritage Manor and Southgate Special Care)
- 5-Star Quality Rating from the Centers for Medicare and Medicaid Services (Heritage Manor and Southgate Special Care)
- Advanced Standing Status by New Jersey Department of Health and the Health Care Association of New Jersey Foundation (Longview)
- The Joint Commission (Ramapo Ridge Behavioral Health)
- The Joint Commission Disease-specific Certification in the Management of Dementia (Ramapo Ridge Behavioral Health)



2020 Active, Associate, and Courtesy Physicians

Allen M. Khademi, MD
*Vice President,
Medical Affairs*

MEDICAL STAFF OFFICERS

Aijaz Nanjiani, MD
President

Adnan I. Khan, MD
Vice President

Monica Dhingra, MD
Secretary

ACTIVE STAFF

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Igor Geffer, MD
Cynthia Jalandó-On, MD
Adnan I. Khan, MD
Aijaz Nanjiani, MD
Joseph Siragusa, MD

INTERNAL MEDICINE
Hany Sourial, MD

PHYSICAL MEDICINE
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Allen M. Khademi, MD

ASSOCIATE STAFF

CARDIOLOGY
Robert A. Saporito, MD

DENTISTRY
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David G. Schoenberg, DDS

DERMATOLOGY
Karin H. Satra, MD

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GERIATRIC MEDICINE
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Amabelle P. Pinzon, MD
Ritu Suri, MD
Shiraz Yussaf, MD

INTERNAL MEDICINE
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Adil Farooqi, MD
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Martin J. Neilan, MD
David J. Nitti, MD
Richard D. Oliver, MD
Asim Siddiqi, MD
Domingo B. Yang Jr., MD

INTERNAL MEDICINE/
HOSPICE AND
PALLIATIVE MEDICINE
Puneeta Sharma, MD

INTERNAL MEDICINE/
INFECTIOUS DISEASE
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INTERNAL MEDICINE/
PULMONARY DISEASE
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NEUROLOGY
Syed Jafri, MD

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Srikanth M. Reddy, MD
Shahan Sibtain, MD
Imtiazuddin M. Siddiqui, MD
Manal Sous, MD
Cecilia Wang, MD
Rafik Z. Youssef, MD

COURTESY

INTERNAL MEDICINE
Kanchana
Balasubramanian, MD
Edward A. Ewald, MD
Nina Safa, MD

NEUROLOGY
Nancy L. Mueller, MD

PSYCHIATRY
Samar Abrar, MD
Anwar Gali, MD
Muhammad R. Ghani, MD
Marina Haghóur-Vwich, MD
Fumitaka Hayashi, MD
Asghar S. Hossain, MD
Amer Kashóqa, MD
Joanne Peranio, MD
Syed A. Rasheed, MD
Nafeesa Siddiqui, MD
Dina Vaynberg, MD

EMERITUS
H. Louis Chodosh, MD
John J. Davey, MD
Gratsiana Golin, MD
Jerome Goodman, MD
John J. Hausman, MD
James Kearney, MD
Edward R. Nieuwenhuis Sr.,
DPM
Arnold Scham, MD
Anthony Van Grouw Jr., MD

2020 Administration

Douglas A. Struyk, CPA, LNHA
President and CEO

Stephen J. Dumke, LNHA, FACHE
Executive Vice President and COO

Kevin A. Stagg, CPA
Executive Vice President and CFO

John Browne, FACHE, LNHA, CPHRM
Vice President, Residential Services

Rebecca Dauerman, BSN, MSN, APN
Vice President/Administrator, Mental Health Services and Chief Nursing Officer

Michael A. Doss
Senior Vice President and Chief Facilities Management Officer

Allen M. Khademi, MD
Vice President, Medical Affairs

Julie K. Lee
Senior Vice President and Chief Marketing & Development Officer

Peter Peterson, LNHA
Vice President/Administrator, Long-term Care and Post-acute Care Services

Edward Rizgallah, PMP
Vice President, Information Services and Chief Information Officer

Robert Zierold
Senior Vice President and Chief Human Resources Officer

THE CHRISTIAN HEALTH 2020 ANNUAL REPORT IS PUBLISHED BY THE MARKETING DEPARTMENT OF CHRISTIAN HEALTH.

Christian Health Care Center is now



Like the needs of the people we care for, we, too, have grown. More than a century has passed, and we have expanded to serve the whole person: mind, body, and spirit. Our mission to deliver health, healing, and wellness for people of all ages continues. Our patients, residents, clients, and consumers receive the compassionate care that is a hallmark of Christian Health, with an emphasis on safety and service excellence.

The new Christian Health logo, with vibrant colors and clear font, conveys a feeling of vitality. While portraying a more contemporary image, it pays homage to our legacy, heritage, compassionate care, and Christian principles. The cross is the logo's strongest focal point, rooting our foundation in Christ, while the leaves portray growth and energy of life. As a unit with our new name, the bold logo reinforces our mission at Christian Health.

Christian Health Communities

Compassionate Skilled-nursing Care

Heritage Manor
Southgate Special Care

Premier Assisted Living

Longview

Memory-care Assisted Living

Courtyard at Longview

Senior Living Plus

Hillcrest

Senior Living

Evergreen Court
Siena Village of Wayne
Summer Hill of Wayne

Continuing Care Retirement Community

The Vista

Christian Health Services

Social and Medical Adult Day Care

Woodhaven of Wayne
Woodhaven of Wyckoff

Physical, Occupational, and Speech Therapy

Bolger Short-term Rehab

Outpatient Counseling

LiveWell Counseling

Partial-hospitalization and Intensive Outpatient Program

Gracepoint

Christian Health Hospital

Ramapo Ridge Behavioral Health

(201) 848-5200

ChristianHealthNJ.org

Wyckoff

Wayne