

Suburban News - Wyckoff  
Bergen County  
W.Paterson, NJ  
Circulation: 36098  
Frequency: Weekly  
May 28, 2015

05/28/2015

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Weekly 36098

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**GARDEN STATE**

**PRESS CLIPPING**

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## Christian Health Care Center celebrates patient satisfaction scores

**WYCKOFF** – Staff at Ramapo Ridge Psychiatric Hospital at Christian Health Care Center (CHCC) in Wyckoff recently celebrated receiving excellent patient-satisfaction scores in both the adult and geriatric units, placing in the 100th percentile when compared to other similar facilities across the nation.

Mental-health outcomes are measured using a comprehensive patient-satisfaction survey instrument which allows patients and their families to rate their hospital experience in varied domains to include overall satisfaction, help-

fulness of medical and nursing staff and treatment environment. Ramapo Ridge Psychiatric Hospital is a fully accredited 58-bed inpatient psychiatric hospital licensed by the State of New Jersey and accredited by The Joint Commission.

“It takes an extremely dedicated and hard working staff to realize such high rankings,” said Cathy Pilone, RN, MSN, NEA-BC, vice president/administrator, Mental Health Services. “This only happens when all disciplines and ancillary staff work as a cohesive team and have an unwavering

focus on providing the best care possible. I am thrilled that all of their efforts have been acknowledged with a 100 percentile ranking.”

CHCC offers superior senior-life, short-term rehab and mental-health services. As a non-profit organization, it delivers care to the community based upon the Chris-

tian principles on which it was founded more than a century ago. For more information, visit [ChristianHealthCare.org](http://ChristianHealthCare.org).